



Strategic Distributor for
HME Wireless®

SmartCall

Web-based wait list management

Benefit immediately from:

- > **Easy and Affordable**
Nothing to install or maintain; works with any computer with Internet access, mobile phone and smart phone.
- > **Guest Flow Management**
Guests can be transferred throughout the site, retaining the same pager and record for the whole stay.
- > **Guest Satisfaction**
No more crowded waiting areas – guests are free to wander, knowing they'll be notified in an instant.
- > **Wait List Management**
Manage all guest flow from one simple electronic list.
- > **Management Reports**
Management reports allow users to track wait times and monitor messages.
- > **SMS Text Capability**
Reach waiting guests anywhere – guests can go off site and be called back via SMS.
- > **Pay As You Go**
Convenient monthly service with no long-term contracts or commitments.
- > **Multiple Users**
Set up multiple users and determine user rights at administrator level.



Manage Guest Flow Affordably and Efficiently

SmartCall* allows you to manage guest flow from a simple electronic wait list. Guests can be integrated into the wait list and feel like they're receiving a more attentive service. Ideal for restaurants, pubs and bars, retail stores, garden centres, theatres, museums and more.

Improve the Guest Experience

SmartCall SMS gives guests the comfort of knowing they can venture out and always be reached – whether by SMS or page.

Walk-ins, call-aheads and guests with bookings or appointments can all be integrated into the wait list.

* SmartCall is an HME Wireless trademark.

Additional system options available



CustomerCall / MediCall

IQ pagers, with a 30-position charger or 15-position All-In-One system.



EuroCoaster

Digital coaster pager, which flashes, beeps and vibrates.



Alphanumeric pager

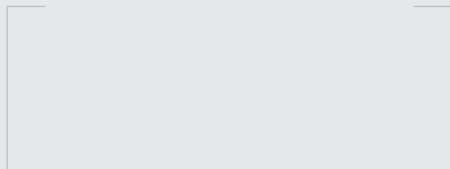
Alphanumeric four-line text messaging pager.



Paddle pager

Numeric pager available with customised insert.

Distributed by:



**Strategic Distributor for
HME Wireless®**

Call Systems Technology is the exclusive
EMEA partner for HME Wireless®

Choose Your Contact Method

SmartCall's integrated system works with CST's wireless pagers or smartphones. Now guests have a choice of being contacted via SMS or page. Works with virtually any computer OS – all you need is internet access.

Increase Staff Productivity

SmartCall is easy to set up, requires no complex training, and is simple to use. The system can be used anywhere thanks to the secure web-based technology. The management reports allow users to track wait times and monitor messages.

CustomerCall Guest Paging

Integrate your wait list management with customer paging for the highest level of guest experience. Let guests wait where they wish, when queuing for their table or appointment. Hand guests a CustomerCall pager while they wait and they are free to wait at the bar or nearby coffee area, visit nearby cafés, or continue shopping. The pager then calls guests back discreetly. CustomerCall pagers also feature an out-of-range alert, for when the guest walks too far away.

Hostess and queueing areas are less congested, staff are less stressed, and service is ultimately more streamlined.

The sleek and robust guest pagers withstand splash, dust and impact hazards.

Effective queue management can help you instantly increase sales and create customer loyalty. A CustomerCall paging system is a simple and easy way to achieve this.

